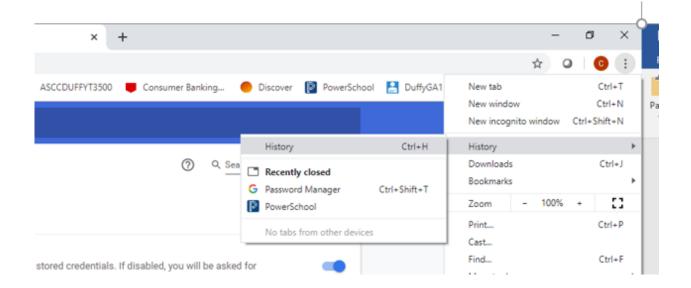
To Clear History in Chrome:

- Open Chrome
- Click Settings (The three dots in upper right hand corner)



- Click History
- Click History Again



Click Clear browsing data

History

Chrome history

Tabs from other devices

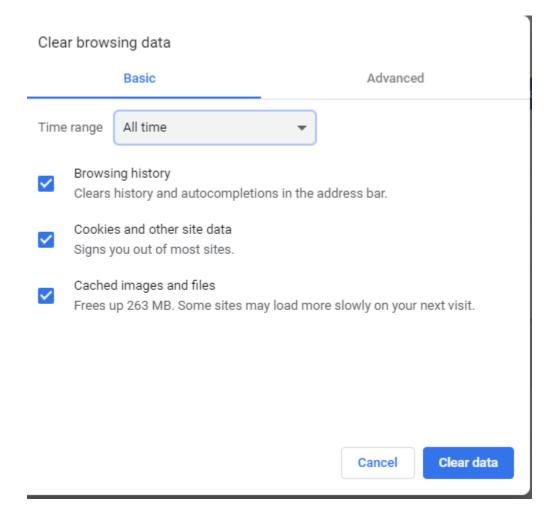
Clear browsing data

7:38 AM

7:37 AM

• Make sure Browsing history, Cookies and other site data and Cached images files are checked. You can choose anything between last 24 hours and All Time.

Click clear data

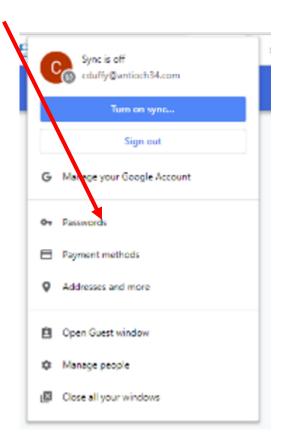


- Close Chrome when it is finished
- Open Chrome again and try password

If it is still trying to use an old password, follow these steps.



Click Passwords



• Find anything that contains PowerShool login information, then click the three dots after it. Then, click remove.



- Do this to all PowerSchool entries.
- Exit out of Chrome
- Open Chrome again and login with you known password

If these steps do not work, please try a different browser, or put in a trouble ticket. If you need a password reset, please put in a trouble ticket.

When setting up a new PowerSchool password, please make sure it **is completely different than your login/email password. **